The customs honors its distinguished employees in world customs

Seizing a passenger attempted to smuggle jewelry worth 1200000 dollars

Smartphone application FOR Al Nadeeb
لا تتترد بالاتصال بنا

مركز خدمة نظام (النديب) للتخلص الجمركي متوفر لمساعدتكم والإسراع بحل بلاغاتكم وملاحظاتكم عبر هاتيف رقم

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أو البريد الإلكتروني

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In view of the global and regional variables and economic growth in Qatar, the GAC has put the development of customs sectors in view according to the best international standards that aims to enhance and facilitate the international trade security and taking into account providing customs services for all customers by using the most new techniques in customs work.

To keep up with the development and modernization in customs work, the GAC has implemented many developmental projects, such as training on customs clearance to facilitate the e-customs clearance, qatarization of customs jobs 100%, establishing customer services and the customs project “without papers”, so all the correspondences can be completed electronically, achieving distinct indicators in the global competitiveness report, integrated electronic link with KSA (Abosamra-salwa ports) and completing the 3rd phase of Columbus programme issued from WCO, this phase is specialized for monitoring and evaluation and reaching this phase, according to WCO standards, considers improving human and enhancing the security and facilitation of supply chain in international trade and developing borders measures in order to protect intellectual property and strengthening the integrity.

In this view, the GAC is working hardly on designing the customs clearance project “alnadeeb”, that will be a quantum leap in customs work, whereas a customs gate will be established and all electronic customs services will be provided through this gate, as well as establishing an electronic systems for all customs cases, so the sectors work with facilities and establishments related to importing and exporting goods could benefit from this, in order to achieve Qatar vision 2030.

This rapid effort of the GAC gives a great push to the customs works towards progress and development and giving more efforts and tender in order to be pioneers in providing great customs services exceeding customers' expectations.
Alnadeeb provides a prompt clearance service within the jewelry exhibition

The GAC participates in the students sponsorship exhibition in CCQ

The customs honors its distinguished employees in world customs day
A strong competition among the customs administrations in football championship

The media statistics in customs 2015

Seizing a passenger attempted to smuggle 9949 pills of tramadol

smartphone application FOR AL NADEEB

WE AIM TO EXPAND “PLANNING” IN THE CUSTOMS DEPARTMENT.

Almuhannadi:
The GAC participated in the 14th meeting of customs union

The GAC participated in the 14th meeting of customs union commission of GCC, that has been held on 21-22 of February in general secretariat in Riyadh, through a delegation headed by Ahmad Almuhanadi, the chairman of GAC.

The meeting discussed the report of the general secretariat on automatic conversion of customs duties and studying the approvals on duties and missions of the linked officers to facilitate the movement of the goods among the customs ports, the minutes of the (55) meeting on customs procedures and computers committee in GCC has been discussed too.

The 14th meeting discussed the mechanism of returning the customs duties on untaxed goods under the agreements of free trade zones with economics countries and groups, it has been agreed on submitting a request in order to recover the taxes (customs duties) to the customs directorate in the first entry port or final destination, documents or receipts of tax payment should be provided to recover the duties.

The meeting included the discussion of 42nd meeting of the harmonized system committee that classifies and categorizes the goods in GCC as well as discussed the common customs law of the GCC including the 30th meeting of the committee that tasked with reviewing the law.

A delegation from curacao visited the GAC to discover the customs procedures

The GAC chairman receives Romania and Pakistan ambassadors

HE Mr. Ahmad almuhannadi has received Mr. Christian Todor, the ambassador of Romania, latest customs experiences and development has been discussed through the meeting as well as the best modern systems and release mechanisms of goods and customs and logistics services applied by both countries.

He received the ambassador of the republic of Pakistan, Mr. Shahzad Ahmad, the aim of this visit is discussing some issues related to the customs work and its role of enhancing the cooperation between both countries and facilitating the trade exchange movement.

HE the GAC chairman met with the curacao customs delegation represented by the minister of finance and the customs director through a visit aimed to discovering the customs procedures applied in the GAC, there was a presentation for the delegation on the applied customs procedures in alnadeeb system by the specialists in the GAC.
HE Mr. Ahmad Almuhanady received a delegation headed by Mrs. Iusy burger, the first secretary of trade and economic affairs in EU, that is in a special visit aimed to discover the latest customs and logistics experiences and developments applied in Qatar, and discuss some issues related to customs work and its role in enhancing the cooperation among the EU countries and Qatar and facilitating the movement of trade exchanging among them.

The GAC presented the most prominent electronic services that provided to the dealers, Alnadeeb was the most important system, as well as the best modern systems and release mechanisms on goods, and customs services and its partners from governmental agencies that restricted goods.

The delegation discussed the integration systems used by the international chamber of commerce regarding the certificate of origin, as well as ATA system. The delegation expressed their admiration of the development level that the customs meets in all customs work fields.
He mentioned that the ease of the customs procedures provided by the exhibition encourage the representatives from international companies to classify the Doha exhibition of jewelry and watches within the best three exhibitions in the world after the first exhibition in Basel and the second one in Hong Kong, regarding the strength of organization and management, and the value and volume of the exhibits, whereas the value of the last exhibition was 5.6 billion, that encourages the global companies like “David webb and christie’s auction” to participate every year.

He said regarding the services that alnadeeb provides to the companies participating in the exhibition: alnadeeb is a real qualitative leap and a development that helps the customs system in Qatar reaches the world requirements that the WCO requests, these are standards attract the international investment and international companies to involve in economic and commercial dealings with Qatar without conditions or restrictions. One of the prompt services that has been offered for the first time is the possibility of clearing the customs formalities easily and quickly inside the exhibition.

Alkhenji has shown a range of facilitation provided by the system through activating lanes by the risk department: green, yellow and red specialized for entering the goods.

The companies take the green line and can complete the procedures electronically by al-nadeeb and receiving them immediately for the reviewing, in case of finding offences, the relevant companies transfers to the red line and loses the high flexibility feature in services, the flexibility doesn’t mean facilitation in controlling and safety and implementing the regulations and laws.

Among other advantages offered by alnadeeb system is that the electronic bill of landing is linked with shipping companies so they can start the procedures online, and submit the required documents at the place and at the time suits the company. this will help decrease the common administrative pressure and provide great flexibility and facility in completing all transactions in the shortest time.

The system allows the pre-payment and pre-disclosure that is mean the customs clearance procedure becomes accessible to all companies at the time that suits them.
He concluded that the clearing agents obtain the necessary technical support and they found a great facilitation in dealing with the system and they complete their procedures from their offices and attend to reviewing and then the immediate release is done.

Mr. Suod almnnaai, in charge of technical support of Doha exhibition emphasized on the GAC early preparation for this exhibition by providing all technical supports procedures the exhibitors need, clearing agent and international companies participating in this exhibition, the GAC pays much attention to Doha exhibition because it considers the first on the GCC level and the third globally in terms of the exhibits value and international companies participated in, which let us provide advanced services match this responsibility.

Concerning the technical support that the GAC provides for the exhibitors this year, a special program has been allocated for the exhibition and it will be used in all exhibitions, all clearing agents can complete the temporary release procedures, this is an easy process because all the companies have database of goods.

He added that the technical support provided the training to the clearing agents and companies participated in the exhibition, so they can use it easily, the technician will be also available in the exhibition to provide the technical support when needed.

There are various of advantages of alnadeeb system, includes completing the customs transactions before the opening of the exhibition by providing typical solutions for work pressure through the last days of the big occasions, in addition to helping the clearing agents to carry out the procedures from anywhere and coming for previewing, and in case of temporary entering they will receive their goods immediately.
On the occasion of adopting the 3rd of March as a day for Arab customs by the League of Arab States

Awareness events in the first Arab customs day celebration

The GAC delivered an awareness lecture on “intellectual property rights” as part of the celebration of Arab customs day on March 3, in order to acquaint its employees with and to enhance their experiences on the latest used methods in discovering the counterfeit goods, the commercial fraud and the different violations of intellectual property rights.

This comes within the implementation of the 35 General Customs Directors meeting of activating the 3rd Forum recommendation for the year 2013 by adopting 3rd of March of every year as an Arab customs day in order to combat the commercial fraud, counterfeiting and to protect the intellectual property.

The GAC made a great effort in strengthening the institutional capacities of the employees on customs role in protecting the intellectual property rights, best practices and the mechanisms in combating the counterfeit goods, trademark violated and border measures in enhancing the efficiency and effectiveness of developing the methodologies and detecting the counterfeit goods in accordance with the best international practices.

“GROHE” company that specialized in medical appliances has presented a visual display on the company strategies in protecting its intellectual property and how to combat the commercial fraud that the company faces as an authorized agent of the medical appliances in Qatar.
A Bahraini Deputy Calls for applying

The Qatari experience of customs clearance.

The independent member of Bahraini council, the member of the Finance and Economic Committee and chairman of the Committee on Transport Chamber of Commerce and Industry of Bahrain, Abdulha-keem Alshamri called his government to study Qatar experience in the field of the work of customs clearance offices, he emphasized benefiting from neighboring countries experiences, and dealing with the best ones is promoting Bahrain’s economic status as a regional center for services.

He explained that Qatar experience on customs clearance field aims to raise the quality of performance according to the standards of WCO and WTO without prejudice to security and revenues of the state as well as achieving the customers satisfaction and transparency in dealing in order to facilitate the trade.

Whereas the government of Qatar commit the clearance offices working throughout the day and night in land port and whom not comply with the instructions shall be subject to a penalty.

The students of the collage aware of the customs work competences

The GAC participates in the students sponsorship exhibition in CCQ

The GAC participated in the 4th students sponsorship exhibition organized by CCQ, that aimed to provide sponsorship opportunities to CCQ students in order to help them obtaining opportunities of training and employment from these authorities, private, petrol companies and banks.

The aim of this event is to give the student an opportunity to obtain the support from well-known companies, the GAC considers the most prominent one, as well as giving the opportunity to the companies to deal with the Qatari students, the authorities can also know the CCQ activities and programs. There is an agreement between the GAC and CCQ, targeted to teach the GAC employees the customs science in CCQ.
The GAC is hosting a regional workshop on the development of good release systems

The GAC held a regional workshop on the development of reviewing systems prior to arrival, by experts participation from WCO and the regional office of building capacity in Abu Dhabi, number of candidates from region counties have attended the workshop.

The workshop aims to enhance the experiences of the participants on pre-reviewing system of the goods and helps them to develop a strategic and operational plan to develop integrated system to make the review before reaching their countries, in line with the standards of Kyoto agreement in order to facilitate the procedures of releasing goods before arriving, as well as and in line with the framework of SAFE standards of facilitating and providing supply chain of detailed procedures related to submitting data including the time limits associated to these data.

Mr. Mubarak Albunain, the head of training center and the regional coordinator of building capacity has stressed that globalization has made the world as small village that caused increasing the volume of trade exchange, this makes cooperation of customs officers necessary in order to facilitate trade exchange and reduce release time, without prejudice to the customs control provisions which cause risks on facilitation, such as (organized crime risks, terrorism, smuggling, fraud and counterfeiting and money laundering.

He added: to achieve this, the customs should achieve the partnership with the relevant parties worked in customs, to increase the level of voluntary compliance to become economic operators, that leads customs to focus on high risk mails, the GAC has launched the pilot phase for the economic operators, as well as strengthened the trust, cooperation and partnership between all parties participated in international trade by:

The continuous cooperation between the customs directorates, achieving clarity and transparency in laws and instructions issued from ministries and authorities relevant to customs work, and encouraging the customs partners of the trade community on voluntary compliance.

The GAC hosted several of regional workshops, as part of implementing the training plan of region countries in order to enhance the institutional capacities that contributes in the development of customs works according to best international practices.
The GAC hosted a regional workshop entitled “revised Kyoto convention”

The GAC hosted a regional workshop entitled “revised Kyoto convention”, from 18-21 of January 2016, a VIPs from the GAC has participated in this workshop by presenting the local application forms of revised Kyoto convention, and identifying the international offers related to the articles of updated convention.

At the final word of the workshop, Mr. Mohamad alnoaimi stressed on the need of being aware about the international convention amendments on facilitating and simplifying the customs procedures (Kyoto), he thanked the chairman of GAC for supporting and organizing this important national workshop, as well as the secretary-general for his efforts on supporting the customs revenue around the world especially middle east region, in various areas of construction and development of customs capacity.

He emphasized also on the importance of enhancing the employees experiences—whom using customs clearance systems—on guideline terms of WCO on Kyoto convention and its amendments.
“The 14th foundation” qualifies the new batch of customs inspectors.

Mr. Hamad Alkubaisi, the head of training department said that the GAC held this course with the participation of 22 new employees, they had various of theoretical and field training through 9 weeks, the first 6 weeks were specified for theoretical sessions on rules and laws of customs work, in GAC headquarters, and then they started to have the field training in police training institute for 3 weeks, the GAC took into account that the trainers must be experts and specialized in theoretical and field areas.

These courses established in result of a mutual training agreement between GAC and police training institute in order to enhance the practical aspects and field trainings that consider important to the customs inspectors.

The GAC specified a comprehensive sessions on customs inspection, seizures, writing reports, evaluation of goods, customs values, exemptions, tariff, harmonized system, risk management, customs accounting, revenue and auditor, inspection and customs intelligence, the nature of the work of GCC customs union, alnadeeb single window, body language skills, methods of counterfeiting and forgery and other important issues related to the customs.

The GAC added also in its foundation program the methods of research and investigation, dealings with the drugs, detection bombings, money laundry, how to deal with radioactive and dangerous substances.
In the presence of HE Mr. Ali AlEmadi, the minister of finance, the GAC celebrates the world day of customs on 26th of January every year. The GAC presents its achievements for the year 2015 in all customs works fields, as well as honors the employees whom detected distinguished seizures, senior employees whom elevated the services level that the customs provides every year, in addition to the representatives from collaborators entities on achieving the activities and programs of the GAC during last year.

The world day of customs this year comes under the logo of “the digital customs.. Gradual commitment”, that emphasizes the necessity of enhancing the technological development in all fields in order to ensure achieving international trade facilitation and achieving a best possible protection network.

HE Mr. Ahmad almuhanadi, the chairman of the GAC said that GAC emphasizes its achievements and abilities in protecting Qatar society and national economic, whereas it becomes a secure castle that provide the country with the required protection in the security and economic level.

Mr. mohamad jaber alnoaimi said in his speech that the GAC keens to celebrate the world day of customs in order to show its vital role in the economic development of the country. The GAC develops and
facilitates the customs procedures as well as applies the latest management systems in accordance with the best international standards in customs work.

He adds that the GAC adopts this logo “the digital customs.. Gradual commitment” which establishes the principle of procedures computing and provides electronic services to customs dealers and stakeholders in both sectors, the GAC strategic plan targets includes a strategic target under the name of “providing customs services in accordance with the latest international practices that help the dealers”.

To achieve this target and other targets of customs strategic plans, the GAC implements a various of projects, the most important one is the customs clearance system (alnadeeb) that based on single window, provides all electronic customs services in order to raise the efficiency of customs ports operation and facilitates the goods flow across borders, the system also allows dealers to declare imported and exported goods from their offices and they can follow the stages of customs declaration as well as sends emails to the persons concerned.

The GAC strengthens the cooperation among the ministries and other governmental units through signing agreements aim to facilitate the procedures of obtaining the necessary approvals and exchanging information through electronic link between the customs and theses bodies, the GAC is currently working on designing :alnadeb2", the customs clearance system that will be a quantum leap in the field of providing excellent customs services and engagement with the sectors and stakeholders.

The GAC activates wireless network in Doha port to cover most of the inspection and container areas, that helps implementing several procedures related to single window, in addition to insertion of tablet system in customs inspection in order to complete the procedures at the same time and that reduce the release time of goods. The electronic fax is also one of the GAC achievements in GAC building as well as implementing email system and archiving the incomes and outcomes.
As part of the pilot projects, linking the main building and all ports with GN network has been activated, and Saudi customs to exchange information, and finally activates financial and administrative system to complete the works and procedures related to human resource, finance, self-services and assets, and implements the electronic clearing.
General Authority of Customs in Qatar has launched a major marketing campaign to help build awareness for its Single Window Customs Clearance System called Al Nadeeb. It has also launched the Al Nadeeb smartphone application to facilitate easy access to the online customs clearance system.

The purpose of the marketing campaign is to create awareness for the advanced features and benefits offered by Al Nadeeb to public and private sector companies, institutions, traders, customs clearance agencies and shipping agents.

The launch of Al Nadeeb is considered a milestone in the modernisation of customs processes as it delivers top-of-the-line customs clearance services to the trade community in Qatar.

The launch of the smartphone app further enhances the services of Al Nadeeb. With 24 hour access, the app guarantees swift and easy customs transactions to all users by making the services available on any mobile device.

Furthermore, Al Nadeeb will strengthen the role of the private sector in the economic development of the country and support the economic diversification policy of the Qatari government.

Director of the General Authority of Customs, Mr. Ahmed bin Ali Al Mohannadi says: “Al Nadeeb provides our customers with the world’s most efficient, reliable and trustworthy customs clearance services through the continued development of cutting-edge systems, customer service and human capital.

As Qatar witnesses an economic boom and diversification in accordance with the goals of its 2030 Vision, the Customs Authority is adopting the latest systems and technology to support this progress.”

Mr. Ahmed bin Ali Al Mohannadi says Al Nadeeb was developed after extensive studies into the requirements of various economic sectors in the country with the primary objective of delivering efficiency, flexibility and transparency in their dealings with the Customs Authority.
The customs officers walked, and the air customs won the first place.

A STRONG COMPETITION AMONG THE CUSTOMS ADMINISTRATIONS IN FOOTBALL CHAMPIONSHIP

The general authority of customs participated in the sport day activities in the country, whereas a miscellaneous activities in Al-Arabi sports club, the most notably one is walking and football, HE Mr. Ahmad Almuhanadi participated in walking through several circuit around the yard allocated for the customs.

The GAC organized a football game among the officers of the customs ports, land, air and sea and the main staff in
the main building, the air customs won and with the first place and the second winner was sea port.

As well as a medical examination has been implemented for the customs staff before the events started in cooperation with red crescent, in order to check on the staff health before participating in the sports activities, as well as checking after the activities.

Many families came with their children in playground area and took some photos. Mr. Ahmad almuhanadi has mentioned in a press statement that the GAC always interested in participating in country events which aims to promote the community awareness of the importance of the sports.
In the annual report of risk department

2547 SEIZURES OF QATAR CUSTOMS DURING SECOND HALF OF 2015

The risk department in GAC submitted various of seizures of 2015 in its statistic report that included all kinds of narcotic substances, trade fraud, intellectual property right violation and weapons.

The customs has seized 499 seizures, 96 of narcotic substances seizures, 403 of various narcotic pills varied between captagon and tramadol and other types.

Miscellaneous seizures
The report showed that the number of the miscellaneous seizures reached 2547, varied between 159 of tobaccos, 19 of alcohols, 82 IPR, 453 trade fraud, 2 of pornography items, in addition to 1306 seizures of other forbidden seizures.

The air customs role was prominent in seizing the largest percentage of trade fraud minutes, IPR and tobaccos, and the land customs was prominent in seizing the tax evasion through abusamra port.

The report also showed the nationalities of the smugglers during that period as well as determined the most dangerous nationalities in smuggling, the itineraries of smuggled goods and the popular seized narcotic substances in order to intensify the searching process of these items by common means the customs officers have.

Customs data
As for customs data in land customs department “land shipping”, the land port witnessed issuing 361725 of customs statements during 2015, varied between 298390 of importation statements, 38996 of exportation statements, 296 temporary importation state-
ments, 610 temporary exportations statements and 23424 of re-exportation.

the port in air customs has issues 219566 of customs statements during 2015, 186174 of importation statements, 1460 of exportation statements, 834 of transit statements, 344 of temporary importation statements, 1018 of temporary exportation statements and 29736 of re-exportation statements.

Sea port customs has issued 1174591 of customs statements during 2015, 137350 of importation statements, 24087 of exportation statements, 165 of transit statements, 331 of temporary importation statements, 203 of temporary exportation statements and 12455 of re-exportation statements.

Vehicles movement

Through Abusamra port, 633838 vehicles entered the port and 575702 vehicles exited the port, the total is 1209540 vehicles.

The report included a several important warning that received from the regional offices in other countries in order to know them and exercise caution and take the necessary measures for this process. The warning included descriptions of different smuggling cases of contrabands in a new ways in addition to some of smuggling attempts of money and currency.

Qatar RILO office of risk department collecting the data including the details related to customs offences from all resources and ports at the local level, as well as entering the data of seizures in customs enforcement network.

It is worth mentioning that risk analysis is a methodical technique used for the available information to determine the issue reasons and how to reduce its effects and dangers, the goal of risk analysis is classifying the specific risks degrees, the risk assessment is a comparison between the expected risks and actual dangers to determine the degree of risk importance, as for the outputs of the risks analysis is to create a list of risk priorities for the GAC and to know the effects of these risks.

Analysis:
The customs data reached 1174591 seizures of all customs issues (importation, exportation, transit, temporary importation, re-exportation), while the customs seizures for the year 2015 reached 25472015. The largest percentage were the trade fraud and IPR that reached 700 seizures, this shows the active role of the GAC in combating illicit commercial activities in all its forms on the basis of its role in making Qatar clean of lesion and a fertile environment for investment.

Regarding to vehicles movement cross abusamra port during the same period, 1209000 vehicles entering and exiting this port and this shows the facilitation of taken procedures through increasing the number of lanes of vehicles and enhancing the port by qualified people and activating shift system.
Does the customs strategic plan for the year 2014-2017 achieves its aims until now?
The customs strategic plan for the year 2014-2017 has been launched after completing all necessary preparations at all technical and administrative levels, including implementing training courses on projects management rules that attended by all projects officials and supervisors. And making sure that all the customs department implement at least one strategic project.
I can be certain that the initial aims we intended to achieve from the planning process had already achieved, and we expect with great interest achieving and even exceeds all targets and strategic indicators as stated in this plan in the next 2 years.

What are the requirements for achieving the goals of this strategic plan?
By concentrating and increasing the efforts in implementing the strategic projects in purpose of accelerating the pace of change, as well as managing all changing efforts within united program. We are working now on improving the quality of projects management through preparing and qualifying and supporting an office to manage the projects in purpose of managing and controlling updating program.

What is the GAC role in creating a stimulated investment environment in the country?
The GAC plays a catalyst role in creating an investment environment in the country to facilitate and simplify the customs procedures through means and media as follows:
Establishing single window system (Alnadeeb), the e-cus-
toms transactions can be completed through this system in a short time.

The continuous communication with the traders through Qatar chamber of commerce and industry and more coordination and consideration to any obstacles.

Establishing a customer services office and provide call center service.

Exempt the inputs of raw materials used in production under the customs law.

benefiting from the temporary registration system of the good under provisions and conditions, and exempt from the customs duties.

The recommendation of joining the international and mutual agreements and free trade.

Communication with the local community in order to inform and educate them with the services provided by the GAC

Providing the customs centers with the devices, tools and systems to develop the customs work in accordance with the international best practices.

Improving human and qualifying them in a way can achieve the vision and goals of the GAC that will help providing the appropriate investment environment (training- regional working paper – qualifying experts for working)

It is to be noted that Qatar customs obtained advanced level in the competitive report worldwide.

What are the latest plans and procedures for facilitating the customs work in order to protect the internal security of the country and facilitating the foreign trade?

The procedures the GAC has undertaken during the past years is establishing Alnadeeb , that considers the main pillar of facilitating the customs work and foreign trade as well as enhancing the internal security through the 35 programs included in Alnadeeb system:

The most important one is:

Risk management program that based on creating a database for all customers work with the customs such as importers, exporters and carrier and then analyzing the information and feeding the program with specific standards that classify the imported goods to 3 lanes (red- yellow – green) and according to these standards they focus on traders not committed to the regulations and law so an actual preview must be done for the red lane and auditing the documents for the yellow lane, and grant the committed traders all kinds of facilitation within the list of green line.

The GAC develops a strategic goal to contribute in community and environment security protection and reducing customs trade fraud through risk
management system by observing people and goods and adding improvement to raise the qualification of targeting and customs operations effectiveness, and therefore improving the opportunity of discovering the offences and puts an end to revenue leakage and the contribution in community protection through such as protecting the intellectual property right and raising the level of efficiency in combating drug and psychotropic substances trafficking, weapons, explosives and harmful substances and providing the facilitation for the imported and exported goods movement and reducing the required time of good release according to the standards of international trade facilitation.

The advanced clearance designed to provide more facilities to traders, where the GAC cooperates with the Qatar airway and Qatar airways cargo by implementing advance clearance program that helps the traders to pay the customs duties before the arrival of the goods and receive it directly upon arrival.

Preliminary checking rules of the information provided by traders, the system checks and examines the information before completing the clearance procedures, this helps maintain the accuracy of the inserted information and that reflects on statistics accuracy and the possibility of applying the risk criteria in a better way.

Mobile application that helps the customs officers completing the inspecting procedures directly by using their mobiles from anywhere.

Integration electronically with governmental parties that restricted the imported goods where the system transfers the customs statement of these parties according to its competence and they may accept or refuse electronically.

What are the features of free trade agreement between the GCC and Singapore that recently entered into force?

Free trade agreement has been signed between the GCC and Singapore in Doha city on 5th of December 2008, considers the beginning of strengthening the ties between the GCC and Singapore.

It is a regional agreement, decree No. (54) for the year 2013, and has approved on 29/9/2013 and entered into force on 1/1/2015, this agreement covers all aspects of goods and origin rules and customs procedures and services trade and government procurement.
The media statistics in customs 2015

The public relations and communication department implements a comprehensive media plan during the year 2015 that targeted to highlight the customs role in the society and the dissemination of periodical customs news, activities and events done by all customs departments in print, audio and visible media.

The department keen to communicate continuously with media to publish all what the society needs of news and information with focusing on dealers with customs from passengers, traders and customs brokers, the department also tries to facilitate the mission of a large number of journalists to conduct interviews and news reports dealing with updates inside the customs work including the sea, land and air ports, in addition to its efforts to activates and enhances what are submitted of information in customs pages on the most prominent social media.

The statistics indicate that the total of what have been published of news and reports in local newspapers in both languages, Arabic and English reached 84 news, vary from news sent by the departments and news have been published by newspapers and news agencies, as well as a number of interviews with leaders in the customs departments and news about the training courses that the customs conducted or participated in, in addition to presenting responses to people's inquiries on some of customs issues related to customs clearance procedures or importing requirements and other issues.

There are also 7 interviews for officials in the customs departments have published in an appropriate time and concurrently with the activities and the important events in Qatar that the GAC participates and organizes.

Monthly page in alSharq newspaper:
The department keeps publishing a monthly page in alSharq newspaper that presents the most prominent seizures with pictures, statistics through field reports issues by air, sea and land customs departments, as well as responses on inquiries and legal issues related to customs.

Publications:
The customs magazine is the most prominent publication issued by the GAC, every 3 months, that presents various issues and subjects regarding customs news, interviews, reports and statistics from the different customs department, as well as publications on drugs including drugs definition and other publications on the participation in sports day and the world day of customs.

Social media:
Regarding the website of the GAC and the social media, the directorate concentrates on publishing the news, images and tweets on the official website of the GAC, Facebook, tweeter and Instagram in order to strengthen the communication among its followers and providing them with the news and information. The statistics indicate that there are 103 posts in Facebook and the followers reach 3255, 296 posts in tweeter and the followers are 12000, as well as in the Instagram, the posts are 64 and the followers reach 839, most of the followers are active.
In cooperation with the controlling cadres in customs

Seizing a passenger attempted to smuggle 9949 pills of tramadol

The inspector suspected the suitcase of a passenger came from an Arab countries that has a large quantity of suspected pills so he observed the suitcase until the passenger received it, to inspect the suitcase in the presence of the passenger in a special area, after inspection it has found 2 wood pieces under each 5 fabric bags designed for smuggling inside the suitcase, and when they opened them they found red pills suspected to be tramadol.
The GAC has seized a passenger attempted to smuggle jewelry worth 1200000 dollars. 53 pieces of pearls and diamonds hidden inside the passenger’s clothes. A passenger came with 2 bags in customs square and asked to take one with him and to transfer the other bag to one of transit flight, through inspecting the bag, the inspector suspected him whereas sent him to special inspector to inspect him, they found small envelopes covered and hidden inside the passenger’s clothes in stomach and back areas, inside them some pearls and diamond rings. 3 pearls neckless, 43 pure pearls and 7 diamond rings with 1200000 total value.

The GAC has seized a passenger tried to smuggle 53 pieces of pearls and diamonds with 1 kg weight, through inspecting a suspected passenger. HE Ahmad almuhanadi has honored the inspector of the seizure, he emphasized the need to continue the efforts to protect the countries’ security and stand lookout for all smuggling cases that cause harm to the society.

Seizing a passenger attempted to smuggle jewelry worth 1200000 dollars

53 pieces of pearls and diamonds hidden inside the passenger’s clothes
Mr. Ahmad Alkhunji, The director of air cargo customs and private airports department and the head of the team of Doha jewelry and watches exhibition emphasized that the GAC has completed all technical and administrative procedures the 13th exhibition need that will be held in Doha exhibition and convention Centre, from 22-27 February.

He added That the preparation for the exhibition has been started early by establishing a special committee for the organization under the circular issued by the chairman of the GAC, in order to organize this exhibition at the level that be-fitting the reputation of Qatar and its position at the international level, he added that the customs provides services with global advanced standards for the exhibitors this year through Alnadeeb system by single windows that helps the global companies in carrying out the temporary entering by completing the customs bill of entry easily from any place and any time suits them.

The director of air cargo customs and private airports department

provides flexibility, quickness and efficiency in customs clearance procedures.

Alnadeeb provides a prompt clearance service within the jewelry exhibition
Thank you Qatar customs

On behalf of myself and my colleagues from the GAC staff whom obtained the customs science diploma. I’m honored to write these words to all my professors and my colleagues with the feeling of satisfaction and proudness of ourselves of what we provide of efforts in order to producing the change. And proud of all enlightened whom use the knowledge to produce change.

Let me tell you my story in working inside this place, and I’m sure that all my colleagues whom return to study, share the same story, since joining the GAC from 9 years as a customs inspector and previewer I always try to develop my self-abilities and customs skills, because I believe that work development comes through enhancing our abilities as employees through science knowledge and field practice at the same time.

My ambition was greater than that, and because I want to have more knowledge in my work field, I make use of the chance I had from the GAC to complete my studies in the field of customs, through joining (customs applicable science diploma) program that the GAC proceed in cooperation with community college in Qatar. I had faced some difficulties at the beginning, but the ambition and the desire of self-development as well as thanking the GAC for its support and care continuously is the reason to getting over the difficulties in ourselves.

Some people think that this program or this diploma is only a training and educational course in the field of customs, but it is exactly the opposite. Its content helps us in strengthening our understanding in various fields such as (business and economics management, accounting, and English) as well as customs field, these are the most new global practices in managing ports, procedures and agreements, it is a big group of important information for any customs employee. I was one of the first graduates batch and I gained the first level with honor and that was a great turning point in my life, the customs academic studies opens a wide and various prospects, we hope our studies can be a motivation for us to apply the skills and knowledge we gained during studying to improve our work output.

We would like to thank the GAC that support us, as well as the customs training center and the community college.
Planning and quality following up the implementation of the strategic projects of customs departments

25 indicators to measure the performance of the departments in implementing the strategic plan

The planning and quality department works on reviewing the strategic plan of GAC 2014-2017 on following up the distribution of responsibilities of initiatives and strategic projects on relevant departments in the GAC in a way can maximizing the chances of achieving the strategic goals with the assistance of a range of indicators that could determine the range of progress in reaching the ambiguous vision that the GAC endeavor to achieve harmoniously with the national strategy 2011-2016 and Qatar vision 2030. It has taken into account in the reviewing process, keep up with the latest development on all national, regional and international levels.

The GAC adopted the most modern methods and methodologies used in projects management knowledge, and generalized within the national system of the project management by planning council, in order to raise the efficiency of implementing the strategic projects and investing effectively the available resources. The GAC also trains its employees to disseminate knowledge about these methods to achieve the customs goals.

All the departments in the GAC are ready to take over the responsibilities for implementing the projects that will help in establishing the paradigm shift they keen to achieve them during 6 months to 3 years through developing a full concept of these projects and then develop detailed implemented plan. The GAC is implementing 50 projects during the coming next year to achieve all the goals through 25 indicators.

On the scale of first strategic goals of institutional capacity building and qualified workers, several projects have been listed, and the most prominent one is the graduation of many employees in diploma program of customs science in cooperation with Qatar customs and QCC, as well as establishing a modern center for customs training meets the practical and theoretical training needs. In order to achieve the second strategic plan of protecting the security of society and environment and decrease the customs trade fraud, the GAC implements vital projects, such as providing the customs ports of x-rays devices and visible monitoring system, submitting a projects for customs labs and improving auditing in customs ports.

The 3rd strategic goal is by providing customs services accordingly to the global latest projects meets the needs of customs and many projects have been achieved, such as determining the technical infrastructure of Abusamra part, the determination study of the customs procedures implemented manually and planning to change it to electronic systems and establishing customer services center in ports.